

Managed by LetSU Properties

So you have found a property you like, but it says it is Managed by LetSU?

This means your property is owned by the landlord but is managed by LetSU (Hertfordshire Students' Union).

All of your rent instalments are paid directly to LetSU.

If your rent is later, you will be sent reminders (to all tenants) and subsequently all guarantors. If the rent remains unpaid, your tenant group will be barred from The Forum and Elehouse until settled. If not settled, the landlord may consider pursuing the rent through court.

Any maintenance issues or queries should be directed to the LetSU office, noticeboards are displayed in all of our managed properties with daytime and out of hours contact numbers and email addresses for reporting. LetSU employs approved contractors to tend to any maintenance issues. This will be arranged via the tenants.

LetSU will carry out monthly inspections on the property, as required by the local authority.

LetSU may employ approved contractors to service your fire alarms monthly (if applicable). They will enter the property (after providing 24 hours' notice) with keys to ensure the alarms are in working order.

LetSU instructs an approved inventory clerk to carry out the inventory and check out report for the property.

LetSU protect your deposit throughout your tenancy, with the Tenancy Dispute Service (TDS).

Keys are collected from LetSU, arrangements are made during the summer for your move ins.

Remember: the tenancy agreement is between you (the tenants) and the landlord.